



## DRAFT PROGRAM

### Session 1

Draft program		
<b>8.00am - 9.00am</b>	<b>Registration</b>	
<b>9.00am</b>	<b>Welcome and introductions</b>	Peter Achterstraat, President IPAA NSW
<b>9.05am</b>	<b>Opening address</b> <i>Importance of a high quality public sector, the challenges facing the public sector today and the way in which these challenges may be overcome in the future.</i>	The Hon Kristina Keneally MP, Premier (TBC)
<b>9.35am</b>	<i>Vote of thanks</i>	Peter Achterstraat President, IPAA NSW
<b>9.35am</b>	<b>Public Sector Reform</b>  Reform of Australian Government Administration and lessons for NSW (eg. politicisation of the public sector; devolution of government service delivery; impacts of 24/7 media cycle; and policy priorities).	Keynote # 1:  Department of Prime Minister & Cabinet (TBC)
<b>10.10am</b>	<b>Service Delivery – improving community views and service delivery outcomes</b> <ul style="list-style-type: none"> <li>The Canadian/International experience</li> <li>How to achieve cost effective service delivery</li> <li>Identifying key drivers for NSW satisfaction in service delivery</li> <li>Understanding service collaboration – how can it work?</li> </ul>	Keynote # 2: Brian Marson (Canada) - Senior Advisor, Treasury Board of Canada [Confirmed]



**Session 2:**

<b>10.45am – 11.15am Morning tea</b>		
<b>11.15am – 1.00 pm Concurrent Sessions 1 – Choose <u>ONE</u> option from below</b>		
<p><b>Concurrent Session A</b></p> <p><b>Overview:</b> <i>Transparency and accountability – what’s required?</i></p> <p><b>Learn about:</b></p> <ul style="list-style-type: none"> <li>▪ corporate governance, auditing and risk management in the public sector</li> <li>▪ legislation and policies that drive transparency and accountability</li> <li>▪ the role of parliamentary committees &amp; parliamentary oversight</li> <li>▪ role of Ministerial advisors</li> <li>▪ Freedom of Information and Intellectual property reforms</li> <li>▪ whether greater access to information enhances accountability in public sector service delivery</li> <li>▪ whether or not procurement rules actually provide a competitive environment and value for money.</li> </ul>	<p><b>Concurrent Session B</b></p> <p><b>Overview:</b> <i>State and Federal elections - "What happens if ...?"</i></p> <p><b>Learn about:</b></p> <ul style="list-style-type: none"> <li>▪ The first 100 days following an election</li> <li>▪ Care-taker protocols and procedures</li> <li>▪ Commonwealth and State perspectives</li> <li>▪ The obligations a new government has to implement existing policies and programs already budgeted for and progressing</li> </ul>	<p><b>Concurrent Session C</b></p> <p><b>Overview:</b> <i>Commonwealth and State relations – Where to next?</i></p> <p><b>Learn about:</b></p> <ul style="list-style-type: none"> <li>▪ National legislation and policy directions and the impact on the role of state governments</li> <li>▪ Centralisation vs benefits of retaining diversity between states</li> <li>▪ The role of the COAG Reform Council and its findings to date</li> <li>▪ Effectiveness of the Commonwealth/State arrangements such as the Economic stimulus package, BER and COAG</li> </ul>
<p><b>1.00pm – 2.20pm Extended Lunch + Networking</b></p> <p><b>Poster presentations – The state of service Delivery in NSW</b></p>		



**Session 3:**

<b>2.20pm – 2.50pm</b>	Address: Under a Coalition Government – The importance of a high quality public sector, the challenges facing the public sector today and the way in which these challenges may be overcome in the future.	The Hon Barry O’Farrell MP, Leader of the Opposition <b>[Confirmed]</b>
<b>2.50pm</b>	Vote of thanks	Peter Achterstraat President, IPAA NSW
<b>2.55pm</b>	<p><b>Service Delivery Spotlight – Implementation of the NEW NSW State Plan</b></p> <p><b>Q&amp;A panel discussion on issues such as:</b></p> <ul style="list-style-type: none"> <li>▪ prioritising services</li> <li>▪ integrated land use and urban transport planning</li> <li>▪ measuring the performance of the plan, and the agencies implementing it</li> <li>▪ timelines for delivering the targets specified in the state plan</li> <li>▪ possibility of leveraging private sector funding and expertise in a greater range of projects to provide a public benefit</li> <li>▪ how Sydney will become a global competitive city</li> <li>▪ collaborative partnerships between Government and 3rd sector service providers</li> <li>▪ measuring public satisfaction with government services.</li> </ul>	<p><b>A conversation with....</b></p> <p>Panel of International, National and State experts</p>
<b>4.00pm</b>	<p>Closing remarks</p> <p>Afternoon tea &amp; close</p>	Paul Doorn, CEO, IPAA NSW
<p><b>4.05pm – 5.30pm</b> <b>Networking Reception</b></p>		



## Poster Sessions

The IPAA NSW 2010 State Conference will include poster sessions. These will be set up in a common area through which delegates must pass.

A poster session is designed to advertise and inform people about your project. It should combine text and graphics to make a visually pleasing and professional-looking presentation. Your poster display should be designed to immediately attract and engage passing conference delegates.

Unlike the fast pace of a slide show or verbal presentation, a poster session allows delegates to study your information and discuss it with you one-on-one. Therefore a representative able to discuss the project should be available to speak to interested delegates as they browse through the poster session area. The core time when a representative should be available is 1.00.-2.20pm, but other busy times will be at Registration from 8.00 to 9.00am, Morning Tea from 10.45-11.15am and at the conclusion of the Conference from 4.00pm. All times are correct at the time of printing but are subject to change.

Poster sessions are a combination of content and appearance. The content must be interesting, professional, and appeal to the relevant audience. Presenters of a poster session will depend on the materials at hand to explain a given project. It will be possible for you to supply handouts and additional information on your project for interested delegates.

### **Practical tips and guidelines**

- The poster must be easily readable by delegates passing by. It should not include a mass of small text. Use large solid lettering for the poster's title (at least 25mm high), a large font for your agency and any sub headings (at least 18 point) and a larger than normal font for text.
- Avoid fonts that are script or difficult to read.
- If hand lettering is required (not recommended), use a black felt-tip pen and use neat capitals.
- Be concise with your written material. Save elaborative points for discussion and interaction with delegates. For results, focus on a central finding that lends itself to informal discussion. If possible, include the address of a website with more information on your project.
- Use graphs, charts and/or tables (colour is preferable) to show results. Graphics help make your poster interesting.
- A neutral poster or matt board is more amenable to the eye than a brightly coloured background. A splash of colour here and there, perhaps highlighting central or interesting results, will make your poster stand out from the crowd.
- The minimum size for your poster is A3 (297mm X 420mm). The maximum size is approximately 2m wide x 2m wide.

- Trestle tables with pinboards will be made available for poster presentations at no charge. Poster presenters should bring their own display materials, eg double-sided velcro, marker pens, tape, barrel pins etc.
- Poster teams should arrive at the Conference venue (Sydney Convention and Exhibition Centre, Darling Harbour), from 6.00am on 22 July 2010 to set up. Conferences Registration commences at 8.00am, so set up should be completed by then.
- A mailing tube or portfolio case is recommended for transporting your poster.
- Have a notepad and business cards handy when talking to delegates at your poster session. It may be helpful in elaborating on your project, or for taking names & addresses of people interested in your project.